

January 12, 2023

Syed Mohammad
Indiana Department of Administration
Procurement Division
402 W. Washington St., Room W468
Indianapolis, IN 46204

RE: Response to RFP Number 23-73094 System Tracking and Record Support (STARS) System Maintenance and Operations (M&O) and Project-Based Work

Dear Syed Mohammad,

Deloitte is pleased to submit this proposal to provide Maintenance and Operations services for the Indiana System Tracking and Record Support (STARS) system. [REDACTED]

[REDACTED]

2.2.1 Summary of Ability and Desire to Supply the Required Products or Services

Deloitte understands that the Indiana Department of Administration (IDOA), acting on behalf of the Indiana Bureau of Motor Vehicles (BMV), requires maintenance and operations services for the System Tracking and Record Support (STARS) System, which includes system M&O and Project-Based Work.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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Please see www.deloitte.com/us/about for a detailed description of our legal structure.
Certain services may not be available to attest clients under the rules and regulations of public accounting.



2.2.2 Signature of Authorized Representative

2.2.3 Respondent Notification

2.2.4 Secretary of State

2.2.5 Other Information

• [REDACTED]
[REDACTED]
[REDACTED]

- [REDACTED]
- [REDACTED]
- [REDACTED]

Closing

Deloitte is the right choice for Indiana to continue maintaining, operating, and enhancing STARS. We refer you first to the General Section 2.3.1 of our Business Proposal to learn more about Deloitte's corporate capabilities, experience and the key elements of our technical proposal and further understand why Deloitte is the right choice to work with the State on continuing to support STARS. Should you have any questions, please contact me [REDACTED]

Yours sincerely,

[REDACTED]